

# LN-D41 GPS Tracker

(User Manual)



Email: [support@Incoon.com](mailto:support@Incoon.com)

Website: [www.Incoon.com](http://www.Incoon.com)

Tracking Platform: [Incoon.com/download](http://Incoon.com/download)



@Incoon



@Incoon.gps

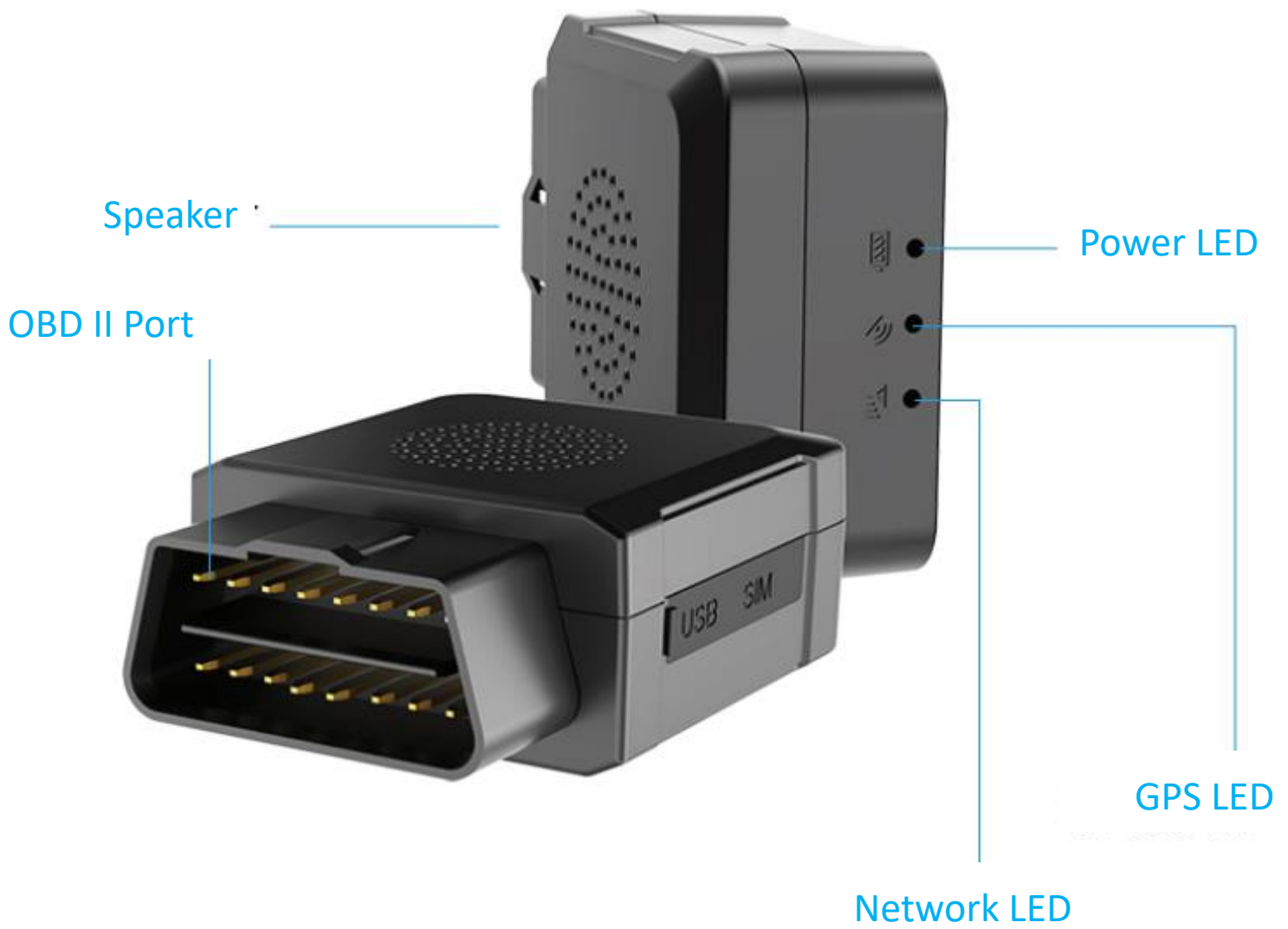


LNCOON Group

# Content List

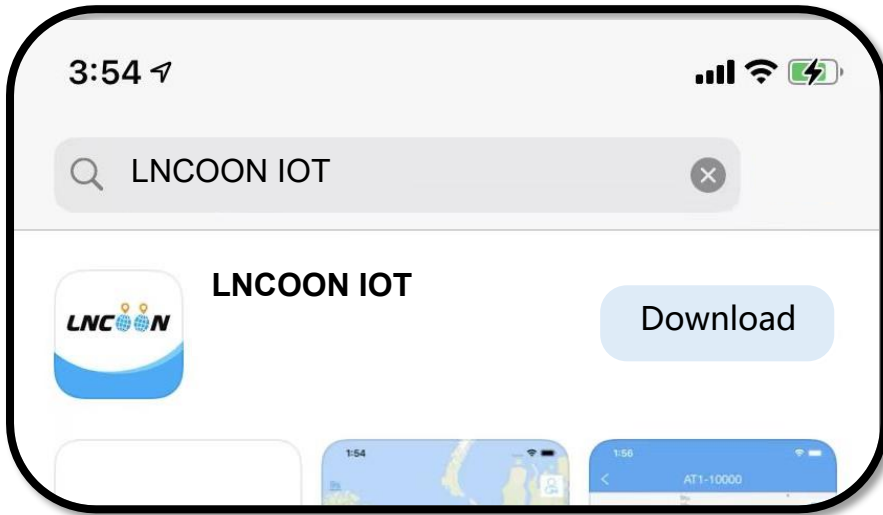
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# Appearance



## Download App

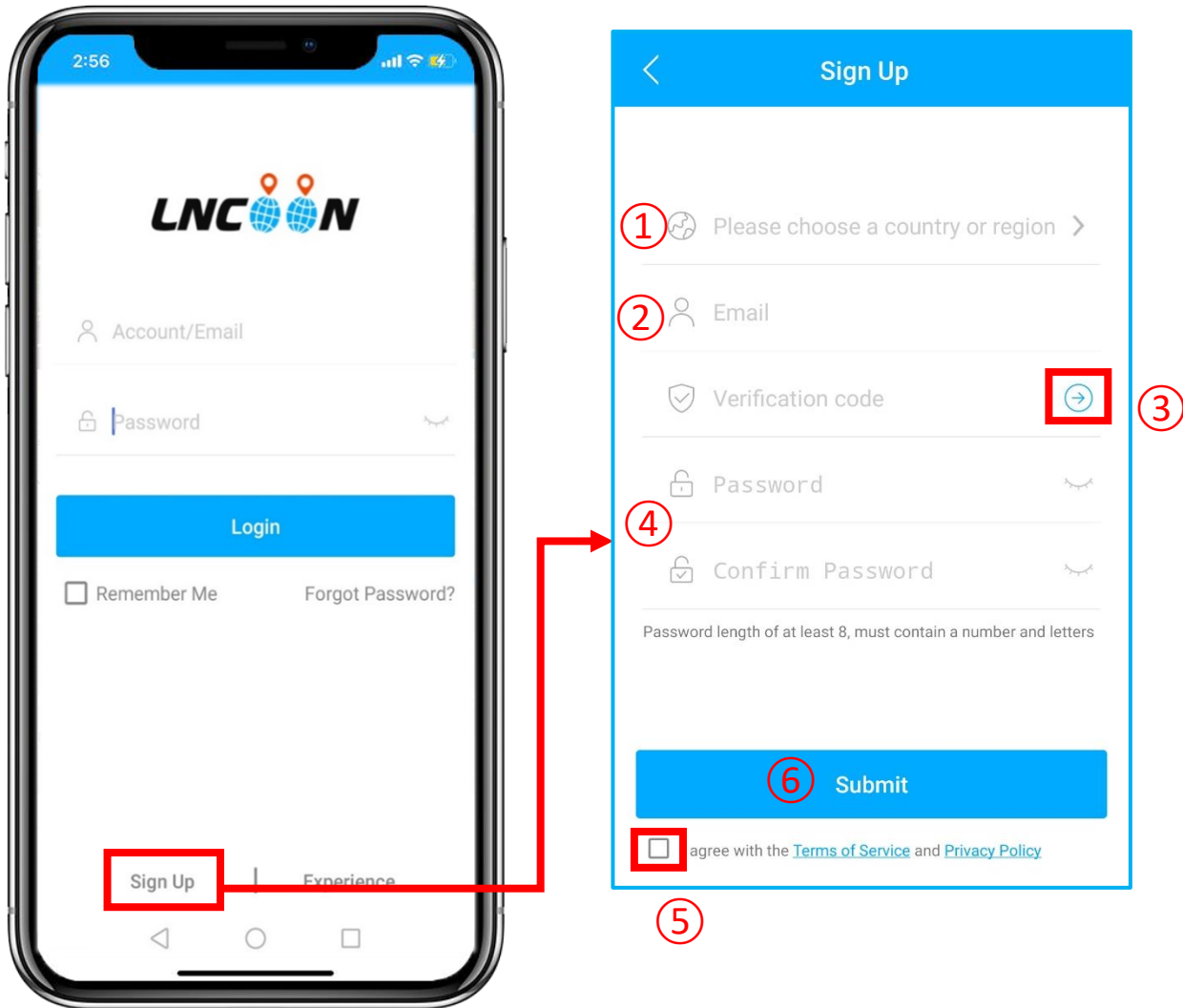
- Search “Lncoon IOT” in [App Store](#) or [Google Play](#) to download.



- Visit Lncoon website: [Lncoon.com/download](https://Lncoon.com/download) to find quick download link.



# Sign up & Log in

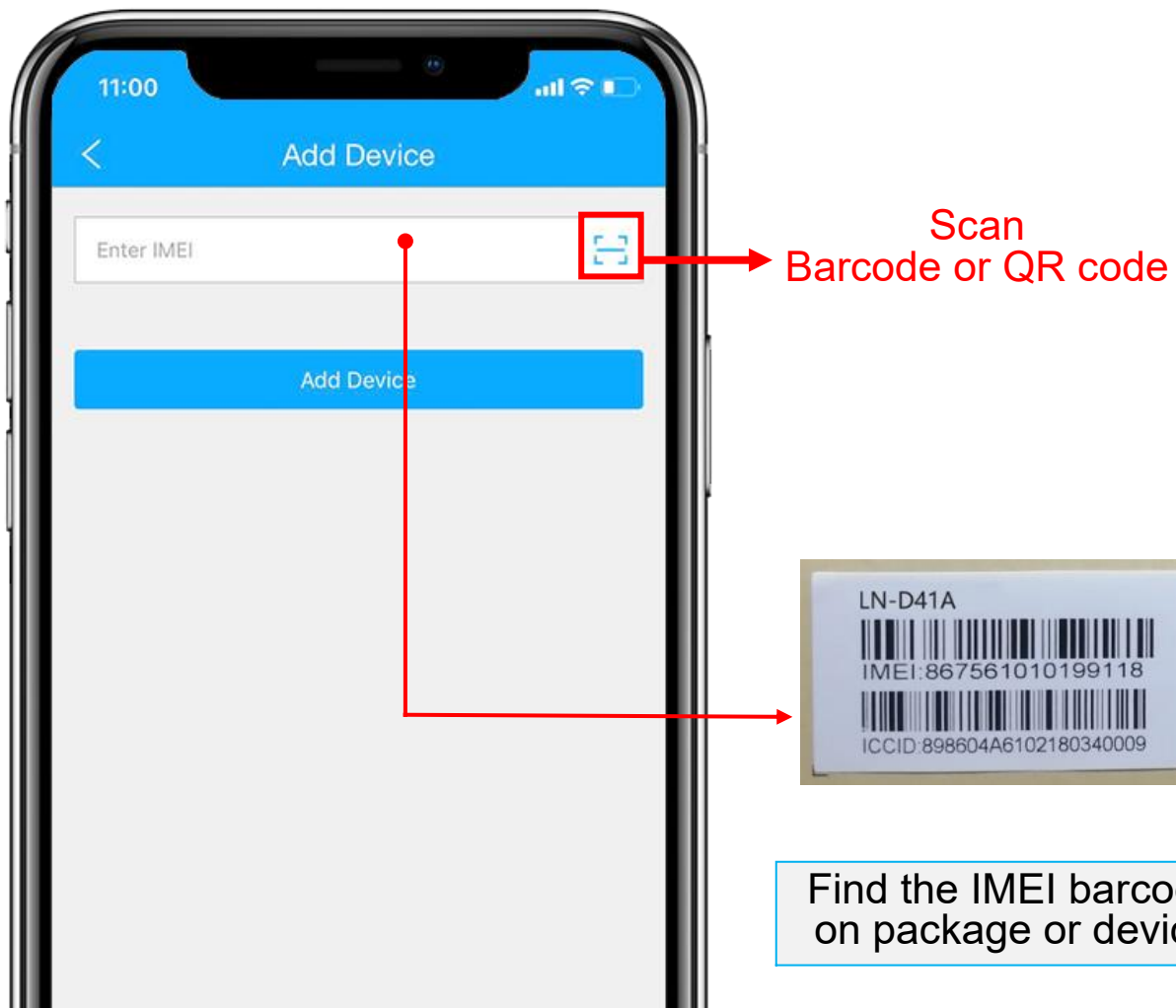
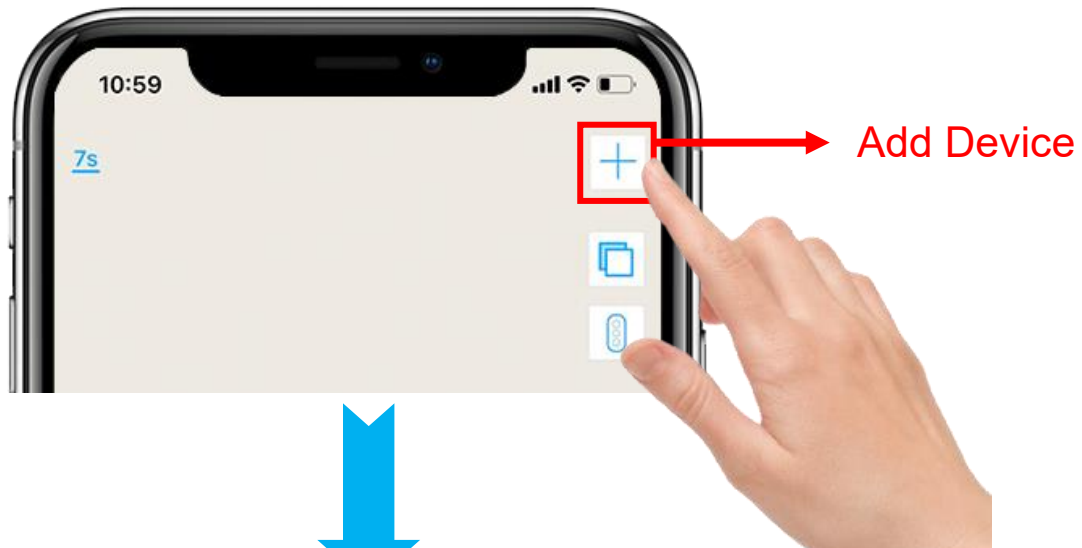


## ● Click **Sign Up**

- ① Choose your country or region
- ② Enter a valid email address
- ③ Click '→' to get a verification code from [noreply@track9999.com](mailto:noreply@track9999.com)
- \* (If no email received, please check the **trash** or **spam**.)
- ④ Set up and confirm Password
- ⑤ Check and agree the terms and policy
- ⑥ Click on **Submit**

\*The App will automatically log in to your account, please remember your account and password for future login.

# Add Device

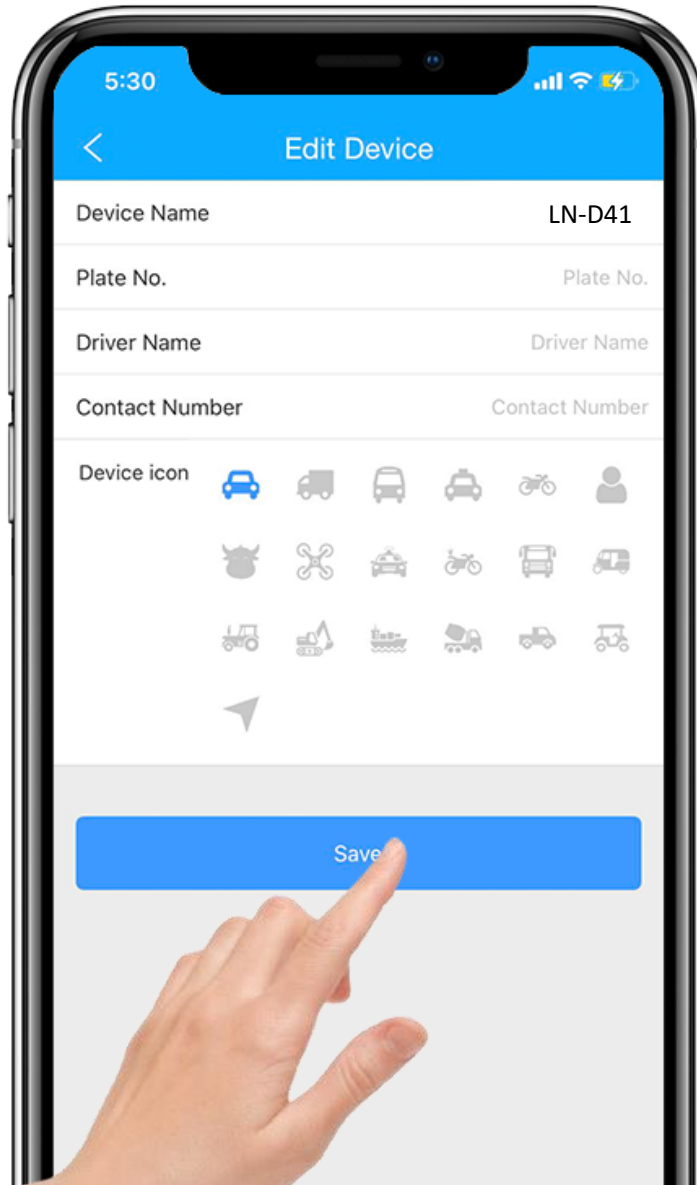


Find the IMEI barcode on package or device

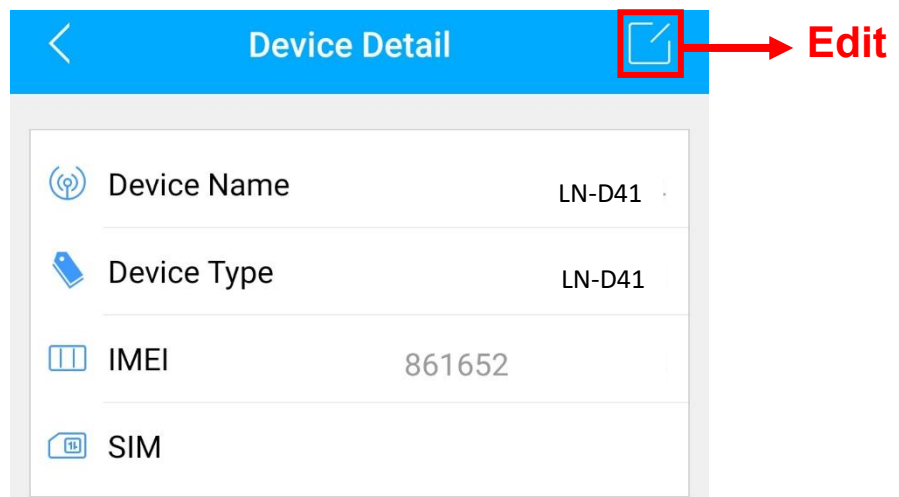
1. Click the '+' on the top right to add device.
2. Scan or type in the IMEI number on the package or device body.

3. Click **'Add Device'** to confirm.

4. Edit basic info about this device, or click on **'Save'** directly to skip this step.

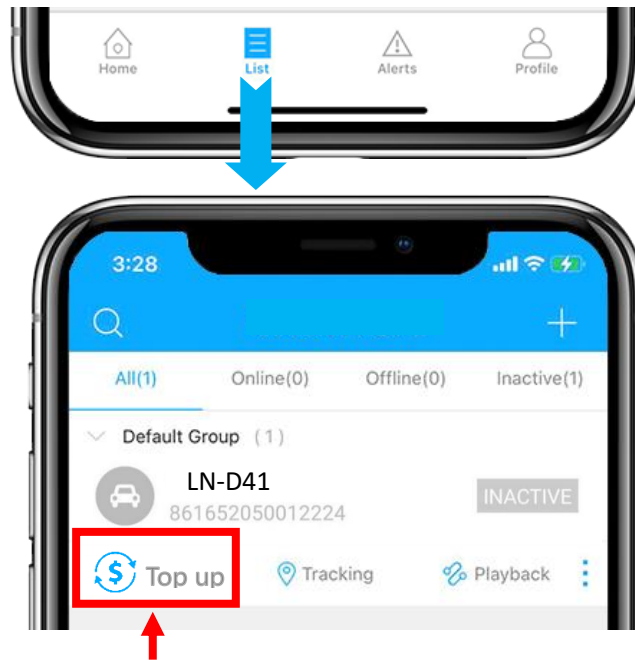


5. You can always come back and edit in the **'Detail'** Page later.



## Top up

1. Go to 'List', you will see the D41 you just bind.
2. Click the 'Top-up' icon, or go to [plan.Incoon.com](http://plan.Incoon.com)



3. Type in and check the ICCID is matching the ICCID on the back of the package and confirm to top up.

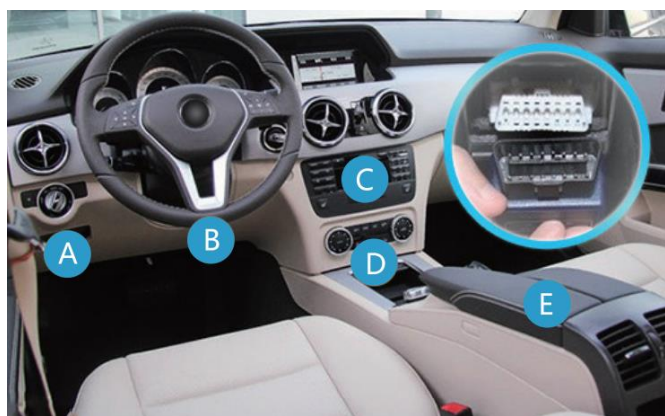


4. Choose a plan and finish the payment.

\*Alternate top-up page: [Incoon.com/plan](http://Incoon.com/plan)

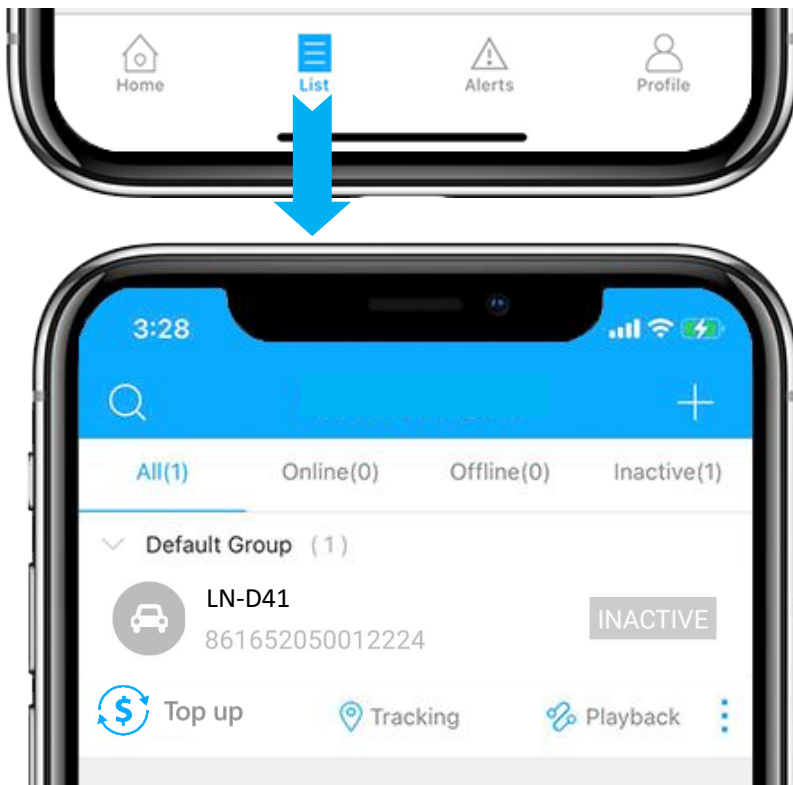
## Insert & Power on

- Connect the device to the OBD II port when the vehicle is ignition off.
- If the device remains inactive, please try to unplug the device, wait until the LED lights are off, and then reconnect the power supply.



## Ensure Device Online

1. Go to 'List', you will see the LN-D41 you just bind.
2. You can tell the status of the device via the color of the icons.
3. When the icons displayed in **green** or **orange** or **red**, it means the device is **online**.



## Status Indicator

ONLINE

IDLING

STOPPED

INACTIVE

OFFLINE

## Device Inactive

- Top up is required before activating. If you have just topped up, please try restarting the device.

## Device Offline

- Check the [LED indicators](#) to find reasons.
- Check whether the device is well connected to OBD II port or power supply.
- Check if your subscription is expired.


# Troubleshooting

## LED Indicators

LED	Status	Meaning	Quick Solution
<b>Red</b>	Solid on	Working properly	Unplug the device from OBD II Port and install again.
	Off	Battery died / Malfunction	
	Flicker Quickly (0.1s on; 0.1s off)	Low battery	
	Flicker Slowly (0.1s on; 2s off)	Working properly	
	Flicker Slowly (2s on; 2s off)	Charging	
<b>Blue</b>	Solid on	Working properly	Bring the device to open sky and send command: GPSON#
	Off	In sleep mode or not operating	
	Flicker Quickly (0.3s on; 0.3s off)	Searching GPS signals	
<b>Green</b>	Solid on	Working properly	Bring the device to a place with a better network signal. Or send the correct APN command
	Flicker Slowly (0.1s on; 2s off)		
	Flicker Quickly (0.1s on; 0.1s off)	The GMS is initializing	
	Off	Network error or no SIM detected	

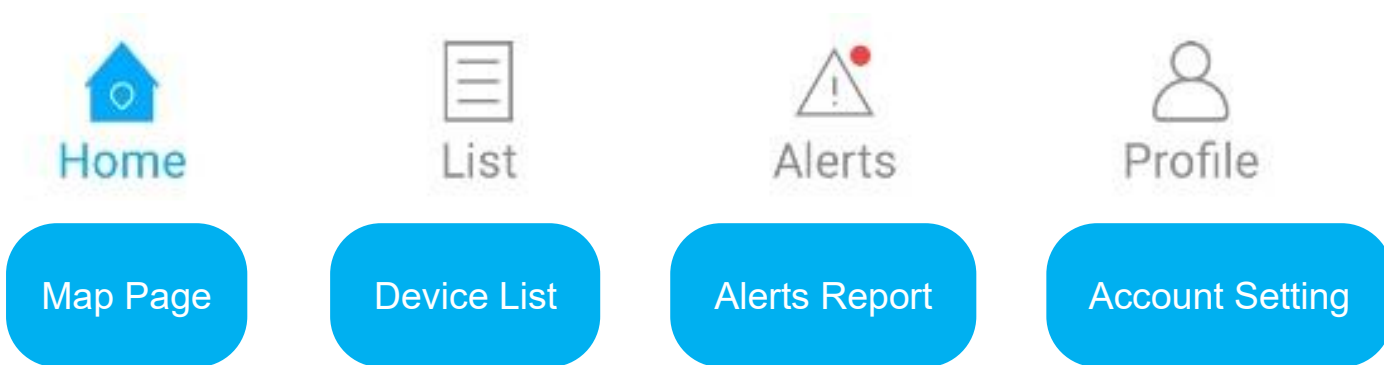
\* Describing the LED status when contacting us will help locate the problem.

## Get Help


- Live chat with us by clicking the service icon 
- Email: [support@Incoon.com](mailto:support@Incoon.com)
- Messenger us on Facebook: [m.me/Incoon](https://m.me/Incoon)
- WhatsApp: [+86 188 3978 7338](https://wa.me/+8618839787338)
- Leave a voice message or text us: +1 (530) 564-8658
- Check the FAQ Library on website: [Incoon.com/FAQ](https://Incoon.com/FAQ)

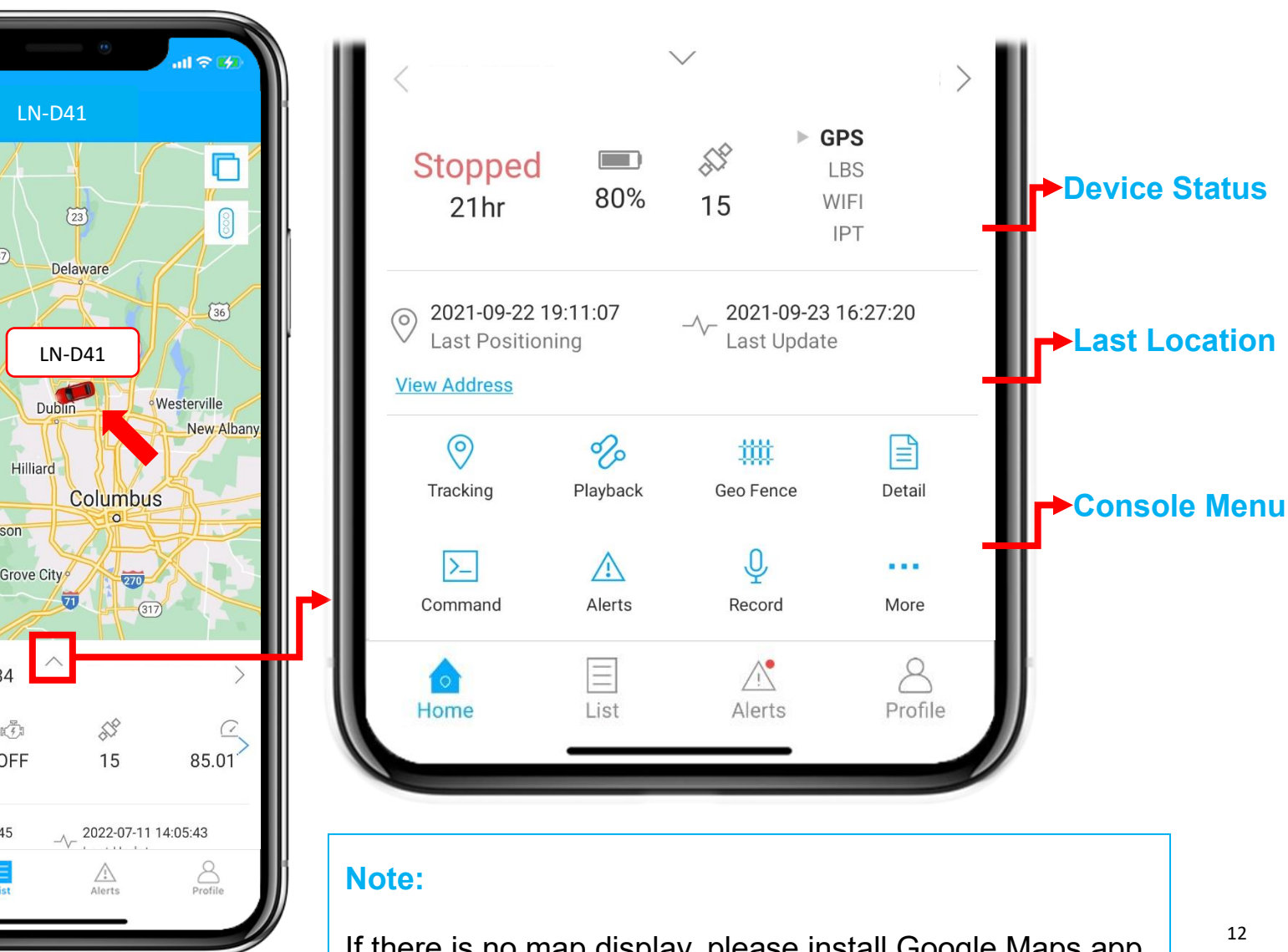
# App Instruction

## ● Bottom Menu



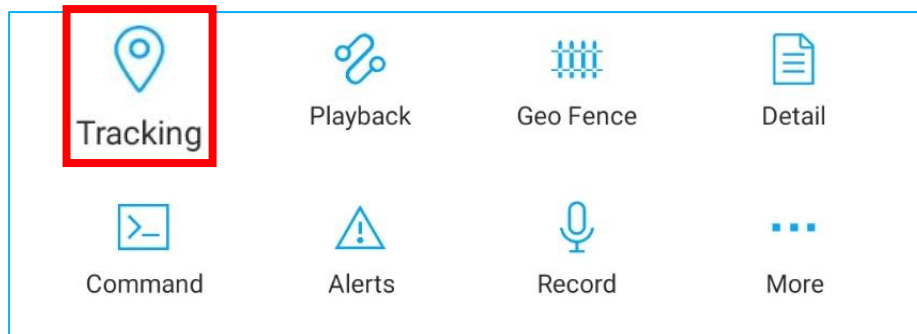
## ● Console Menu

1. Tapping the icon to check the device.
2. Tapping the  button to expand the menu.

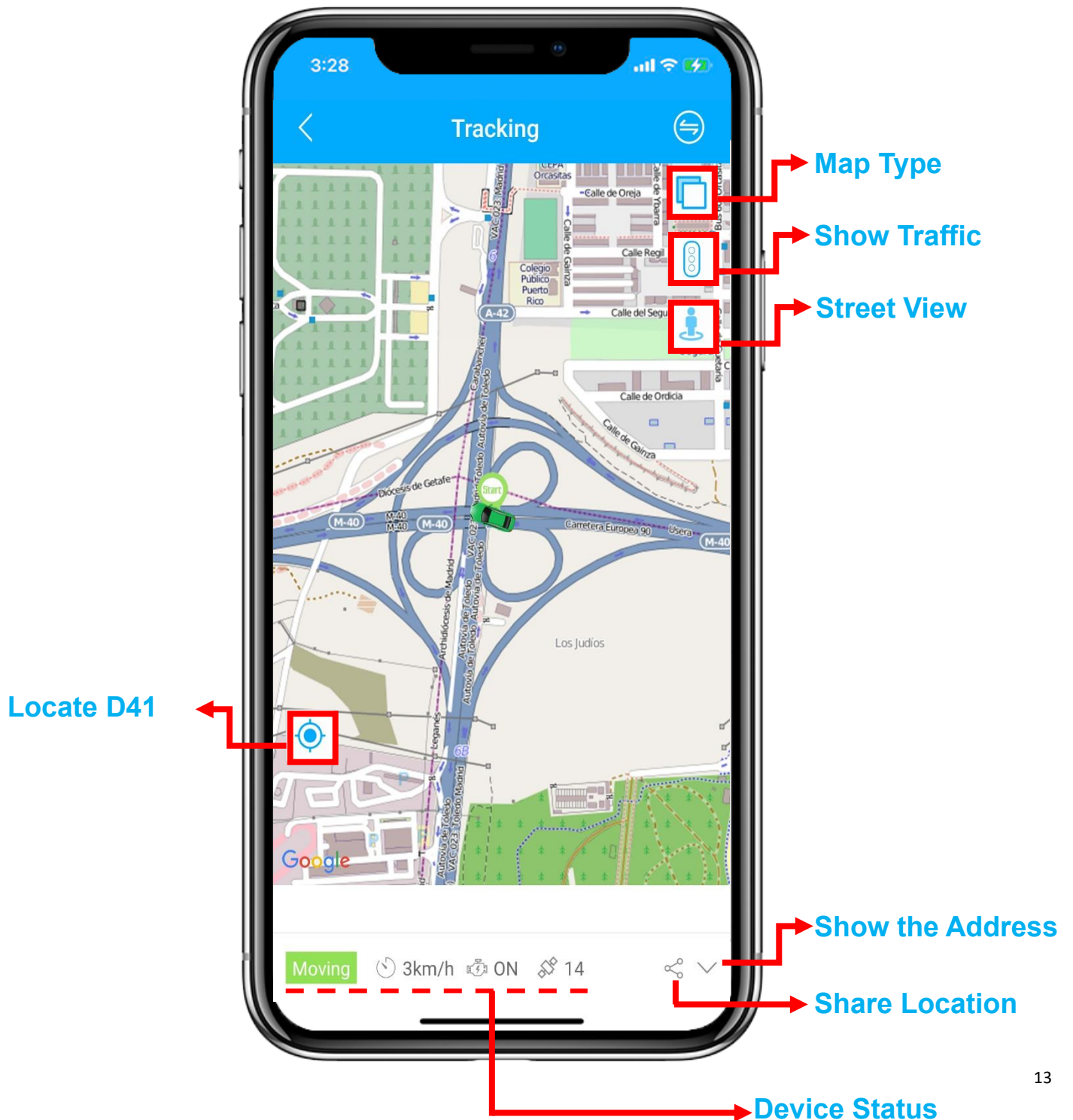


**Note:**  
If there is no map display, please install Google Maps app.

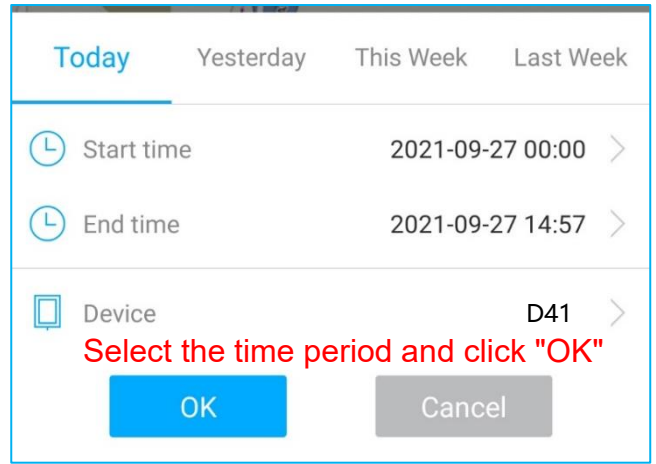
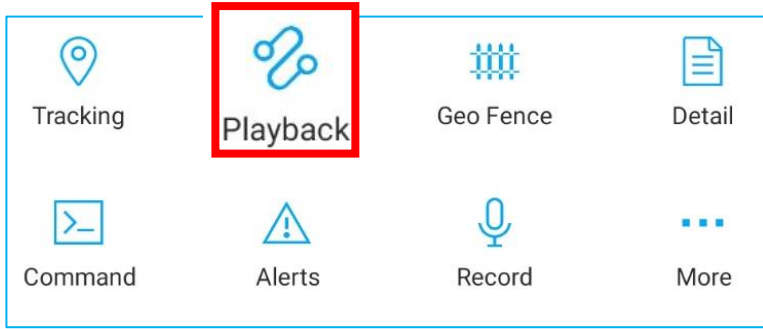
# Real Time Tracking



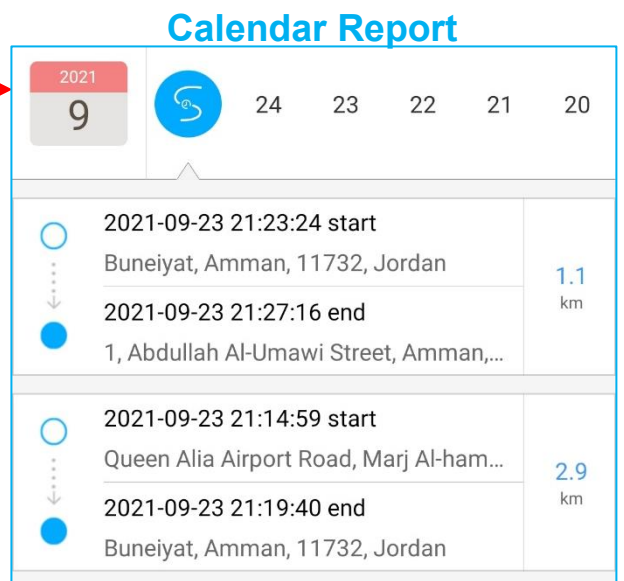
- Tapping on 'Tracking' to enter tracking page.









# History Playback

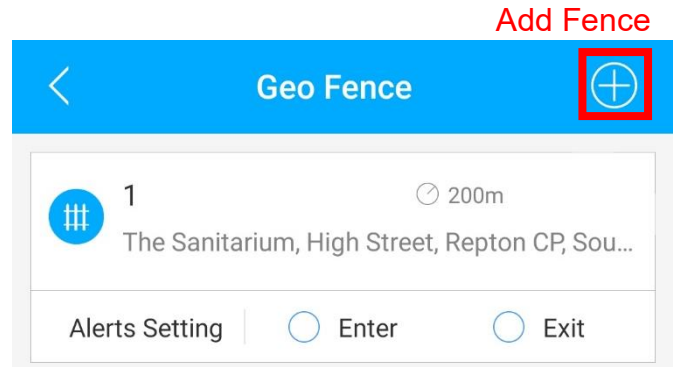


● Click 'Playback' to search the historical trips.

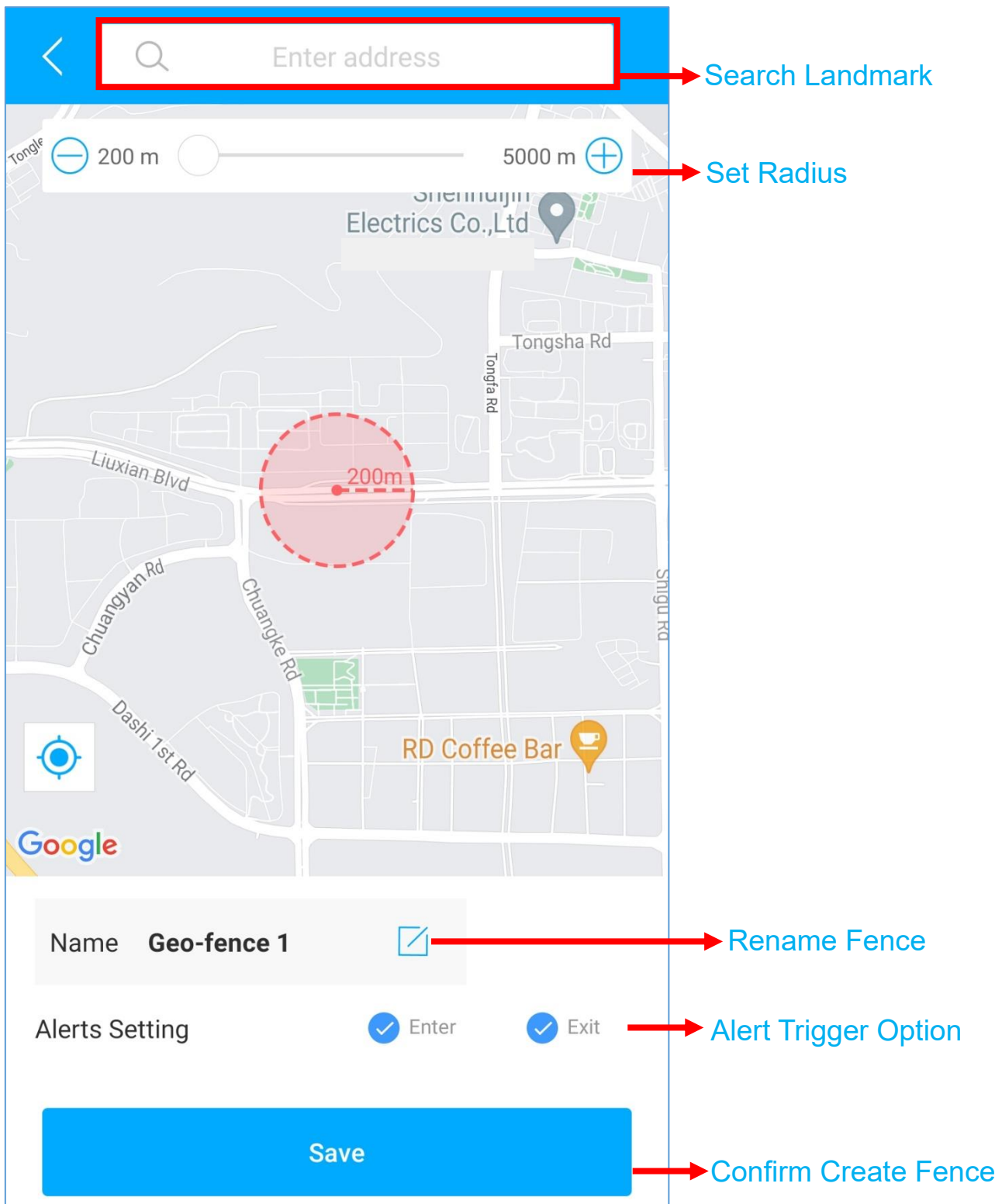


-  **Play & Pause**
-  **Speed up**
-  **Slow**
-  **Hide & Show the line**
-  **Hide**
-  **Choose another period**


# Geo Fence

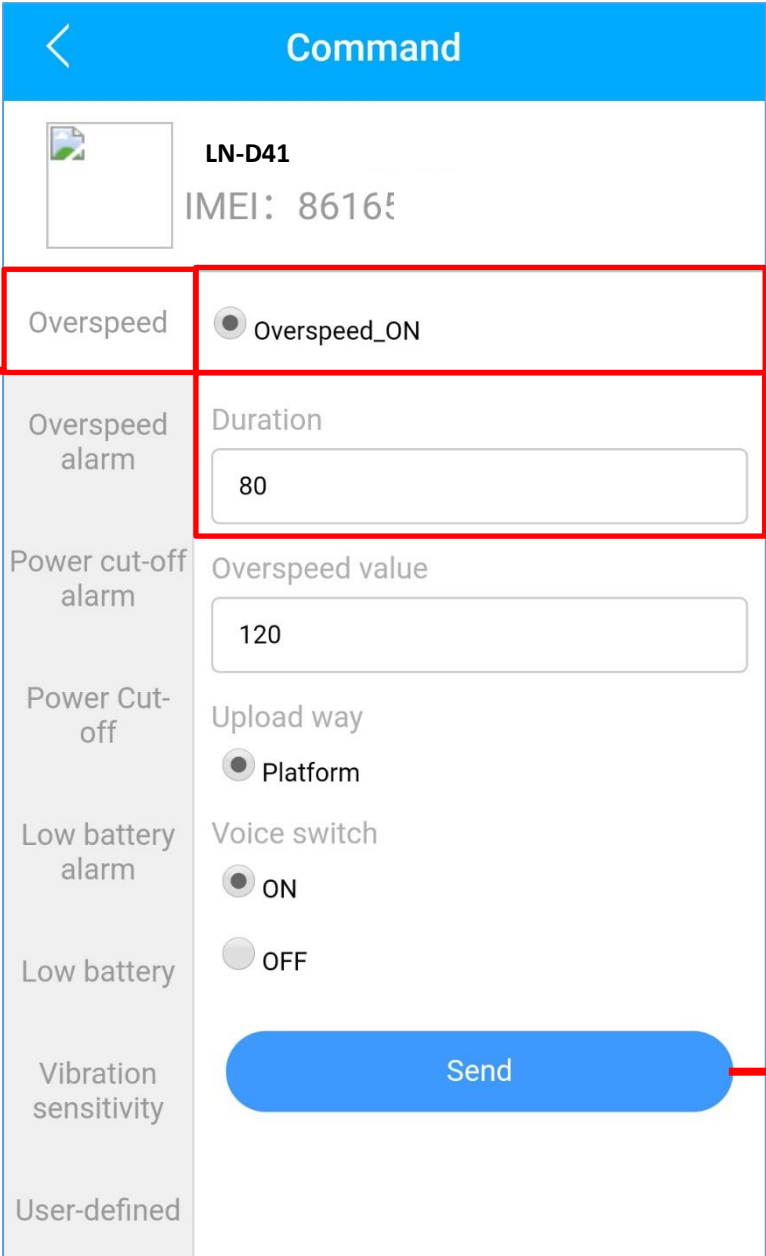


- Click 'Geo Fence' to manage your customized fences.



# Alert Setting

- ① Find your device in the list page, click on the  icon.
- ② Go to 'Command' page to set alerts based on different situations.
- ③ Explore more setting options to design your own tracking style.



The screenshot shows the 'Command' settings page for a device with ID LN-D41 and IMEI 86165. The page is divided into a left sidebar with setting tags and a main content area with options and parameters. A red box highlights the 'Overspeed' section, which includes a radio button for 'Overspeed\_ON', a 'Duration' input field with the value 80, and an 'Overspeed value' input field with the value 120. Other settings include 'Power cut-off alarm', 'Power Cut-off', 'Low battery alarm', 'Low battery', 'Vibration sensitivity', and 'User-defined'. A blue 'Send' button is at the bottom. Red arrows point from the 'Overspeed' label to 'Setting Tag', from the 'Overspeed\_ON' radio button to 'Setting Options', from the 'Duration' input field to 'Parameters', and from the 'Send' button to 'Click to send'.

- These commands can only be affected when devices are online.
- If you are confused about these settings, please feel free to [contact us](#).

## FAQ

**Q:** There is no device on the map, only a blue dot shows the location of my phone.


**A:** 1. Make sure the device is **fully charged** and **powered on**;  
2. Make sure you have a **valid subscription plan**;  
3. Check the "**List**" page to make sure the **device is online**;  
\*(The icon in red, orange or green means it is online)  
4. Bring the device to an open sky, so that the device can **obtain better GPS signals**.

**Q:** Can't receive any push notifications after the alarm is triggered

**A:** Check whether the "**Alert**" page has corresponding **alarm records**.

- **If yes:** please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.


- **if no:** 1. Please check the **online status** and **network status** of the device.

2. Please click the  button in the upper right corner and make sure you **don't filter out** any alarms.

3. Please try to check and **setup the alert again**.

**Q:** The device disappeared from the "List" page.

**A:** please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.

\*If you have any other questions, click the  icon to get technical support.