

LN-A42 GPS Tracker

(User Manual)



Email: support@Incoon.com

Website: www.Incoon.com

Tracking Platform: Incoon.com/download



@Incoon



@Incoon.gps



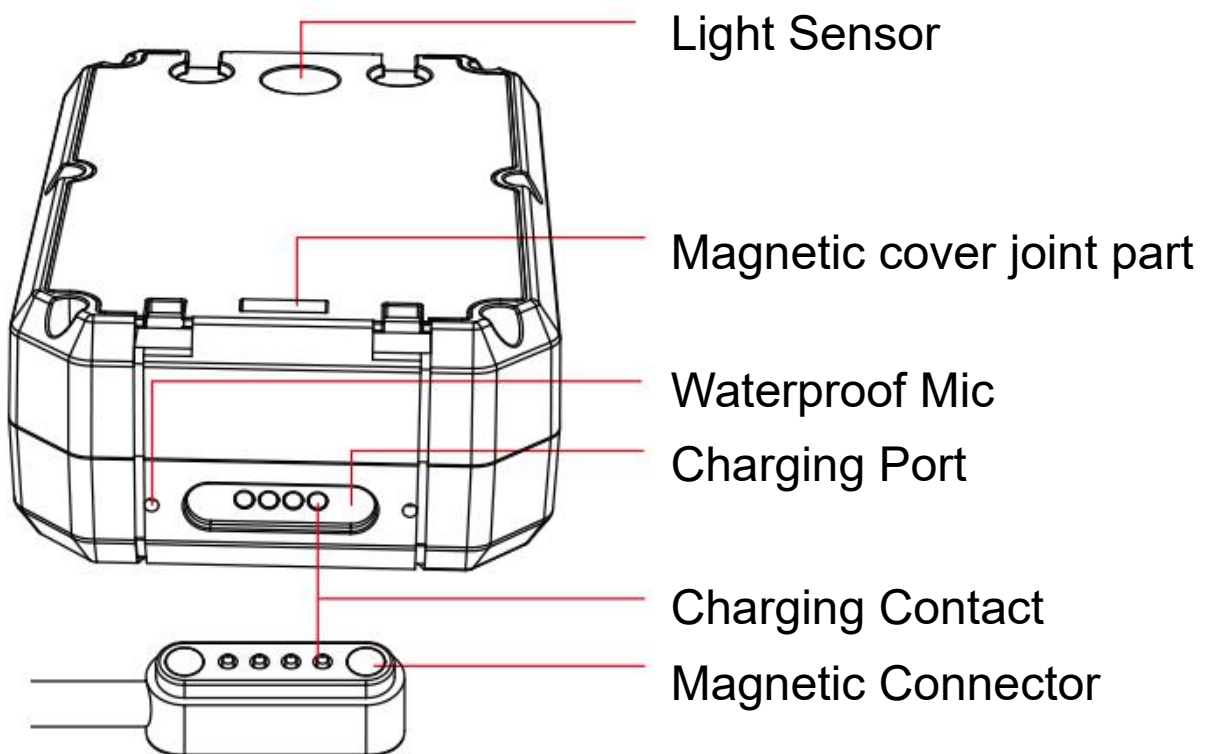
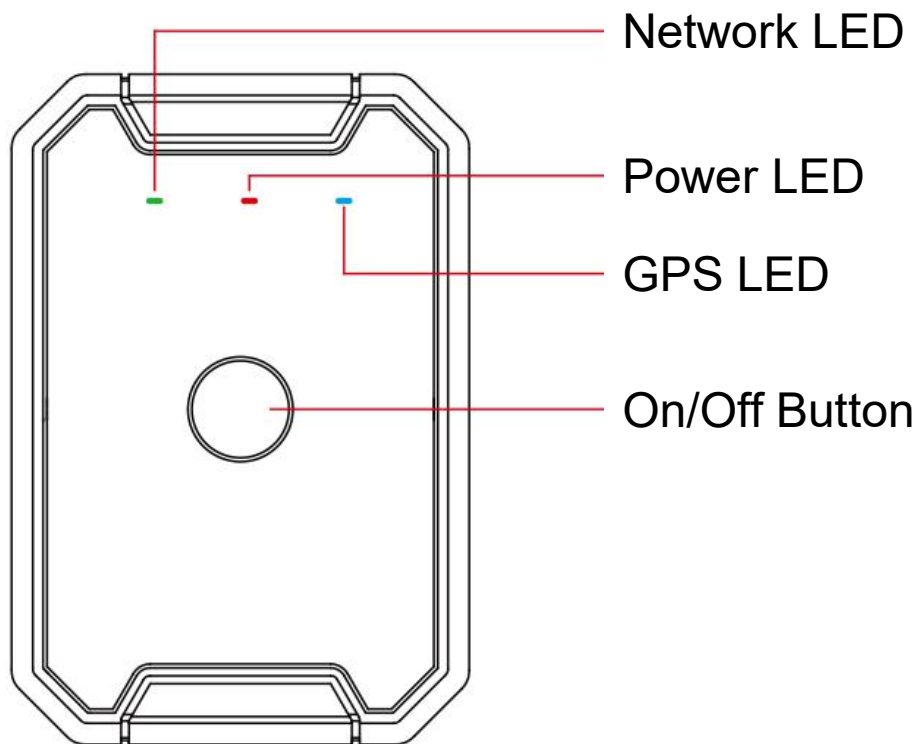
[[click the link](#)]Incoon Group:

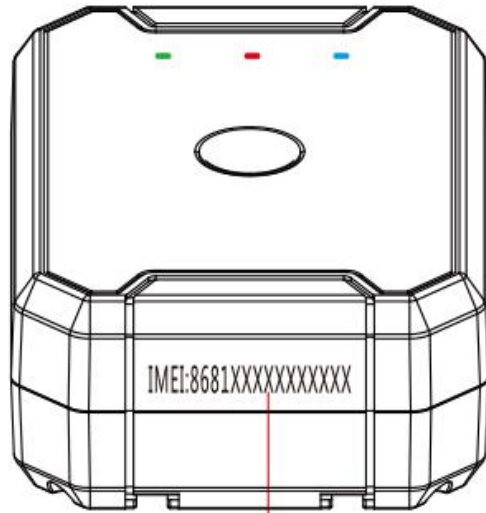
<https://chat.whatsapp.com/KL7vV8XvTzzFXh3462C1lj>

Content List

Appearance.....	3
Download App.....	5
Sign up & Log in.....	6
Add Device.....	7
Top up.....	9
Install the Magnetic Base.....	10
Ensure Device Online.....	11
Device Inactive.....	11
Device Offline.....	11
Troubleshooting.....	12
LED Indicators.....	12
Get Help.....	13
App Instruction.....	14
Real Time Tracking.....	15
History Playback.....	16
Geo Fence.....	17
Alert Setting.....	18
FAQ.....	19

Appearance

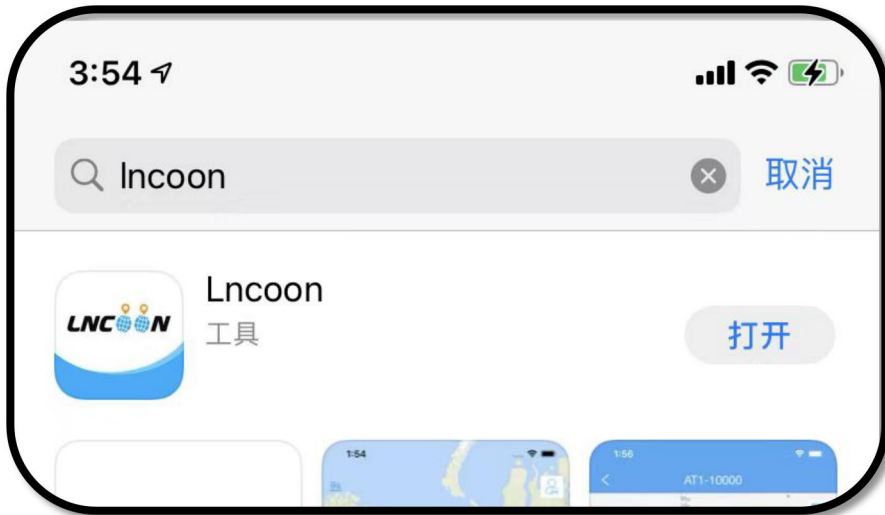




IMEI Number

Download App

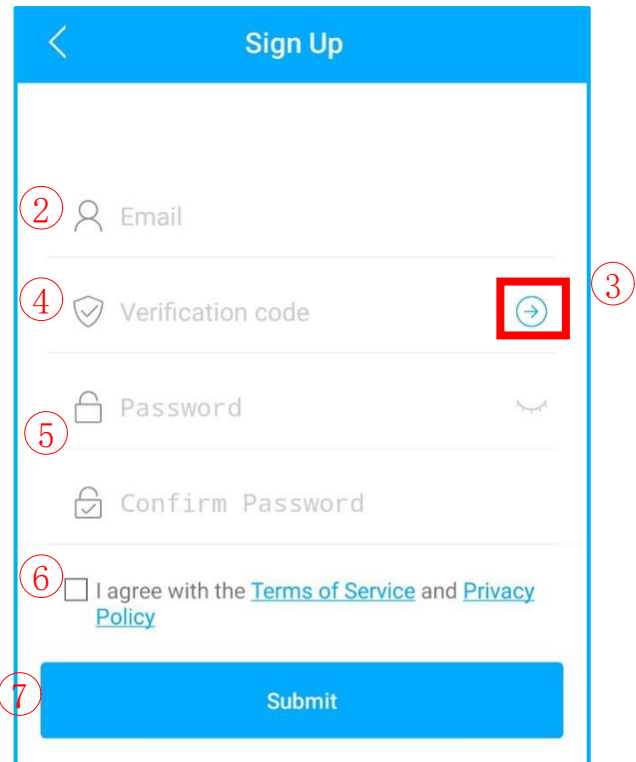
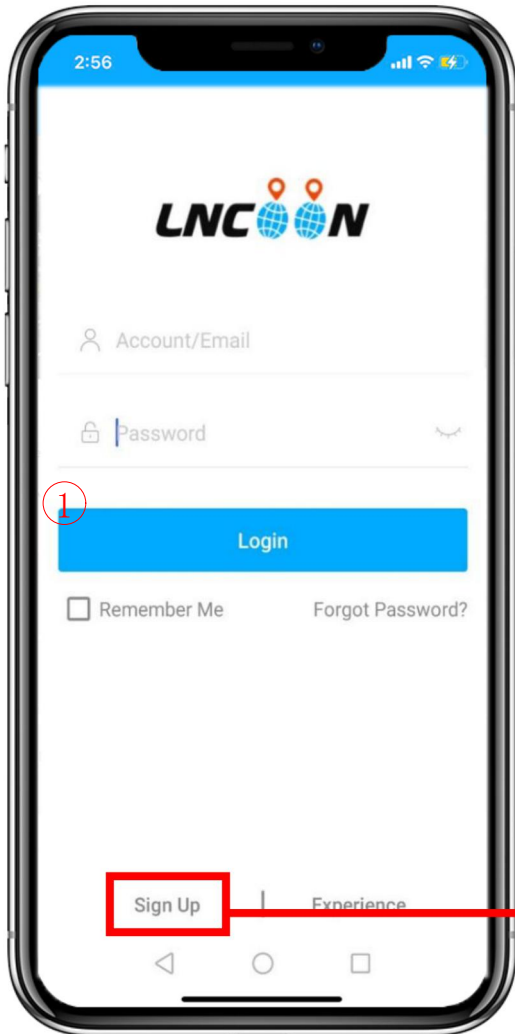
- Search “Lncoon” in **App Store** or **Google Play** to download.



- Visit Lncoon website: Lncoon.com/download to find



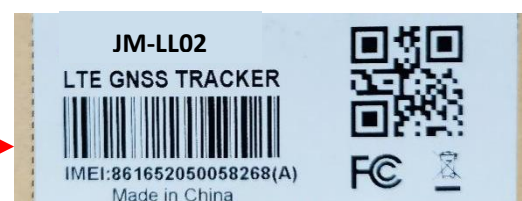
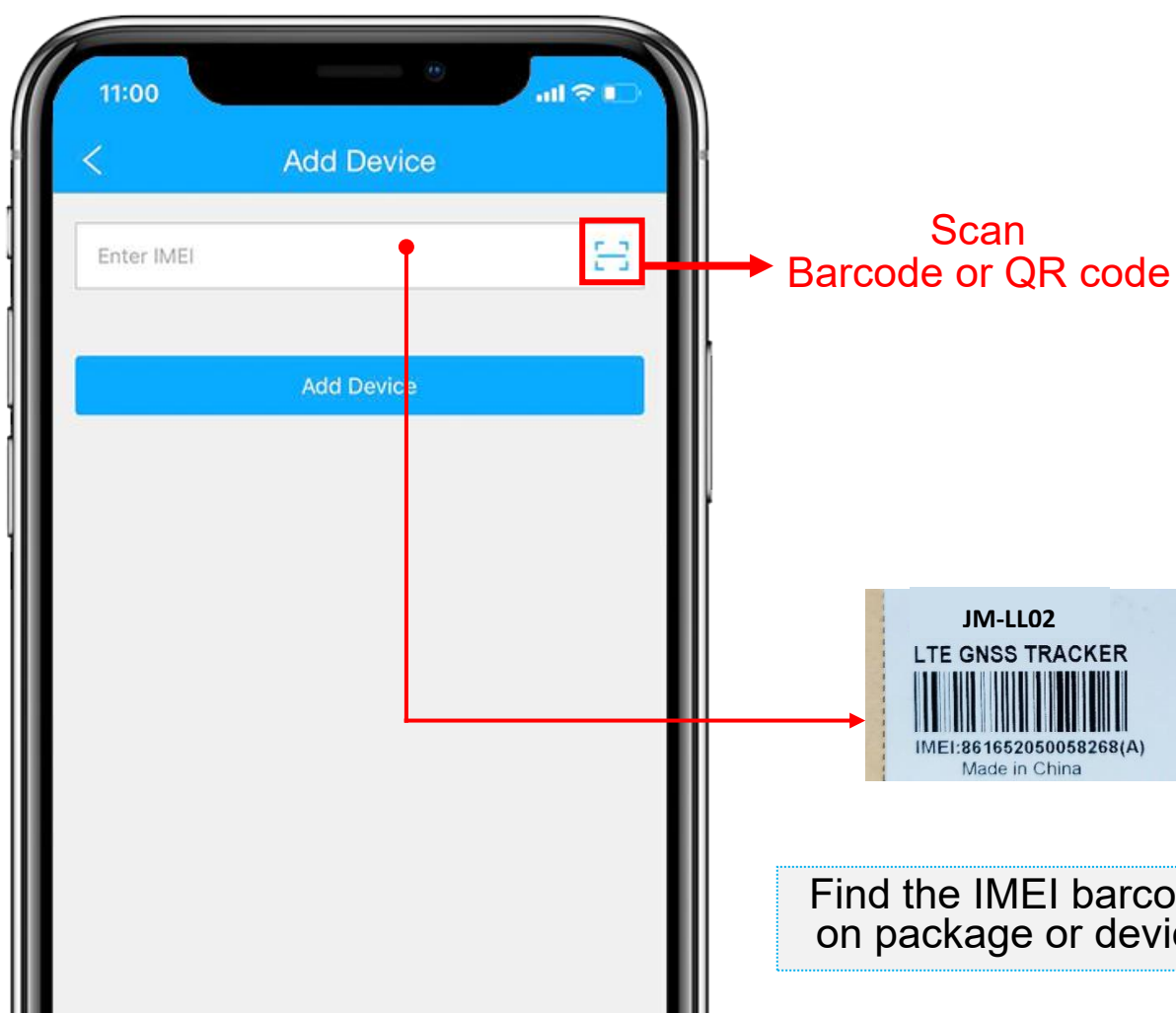
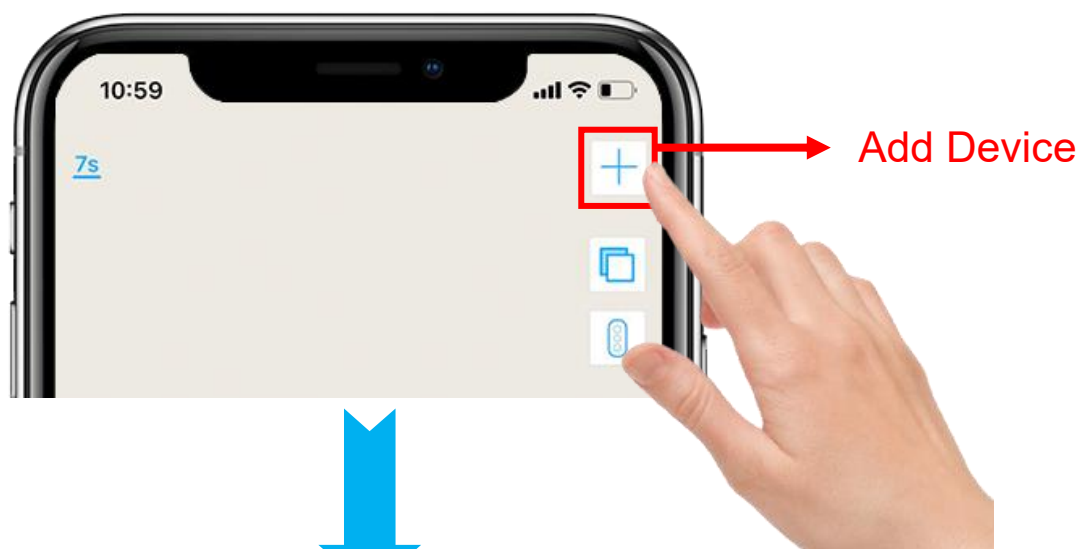
Sign up & Log in



● Click **Sign Up** to

- ① Enter your email address
- ② Click '→' to get verification code
- ③ You will receive an email from noreply@track9999.com
* (If no email received, please check the **trash** or **spam**.)
- ④ Set up and confirm Password
- ⑤ Check and agree the terms and policy
- ⑥ Click on **Submit**
- ⑦ Login with the email and password

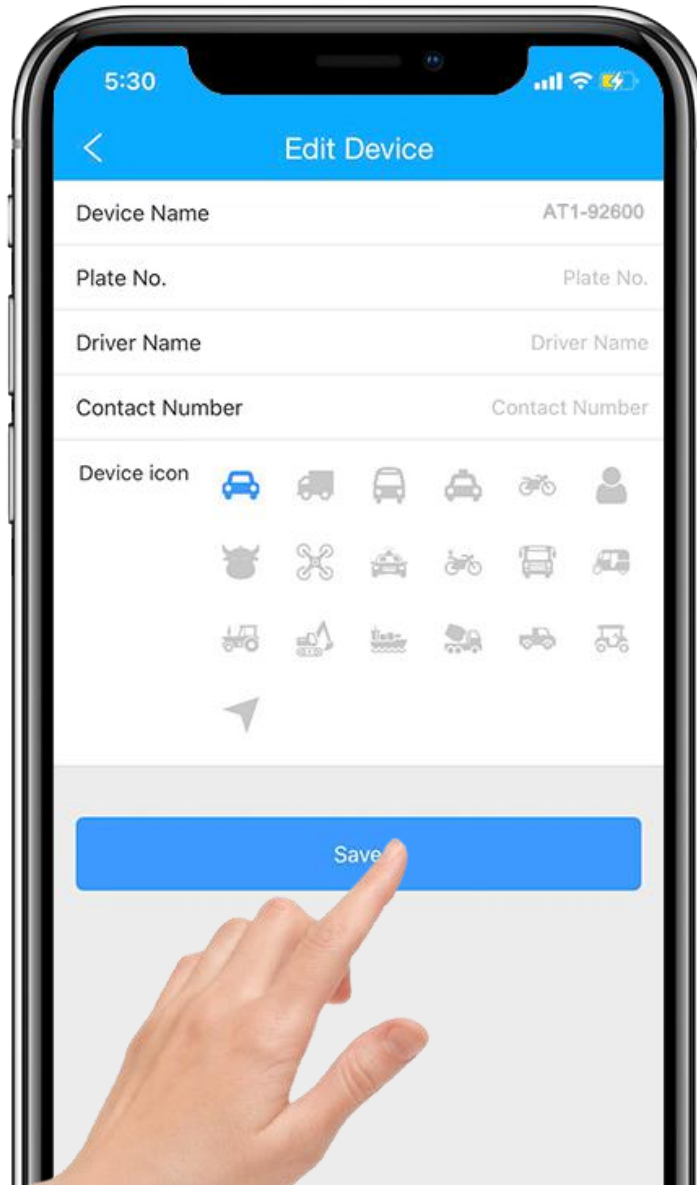
Add Device



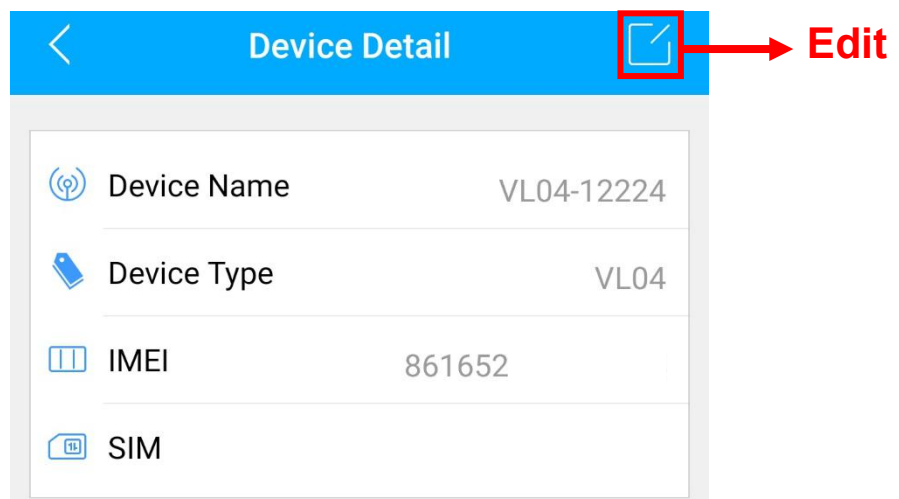
Find the IMEI barcode on package or device

1. Click the '+' on the top right to add device.

2. Scan or type in the IMEI number on the package or device body.
3. Click **'Add Device'** to confirm.
4. Edit basic info about this device, or click on **'Save'** directly to skip this step.

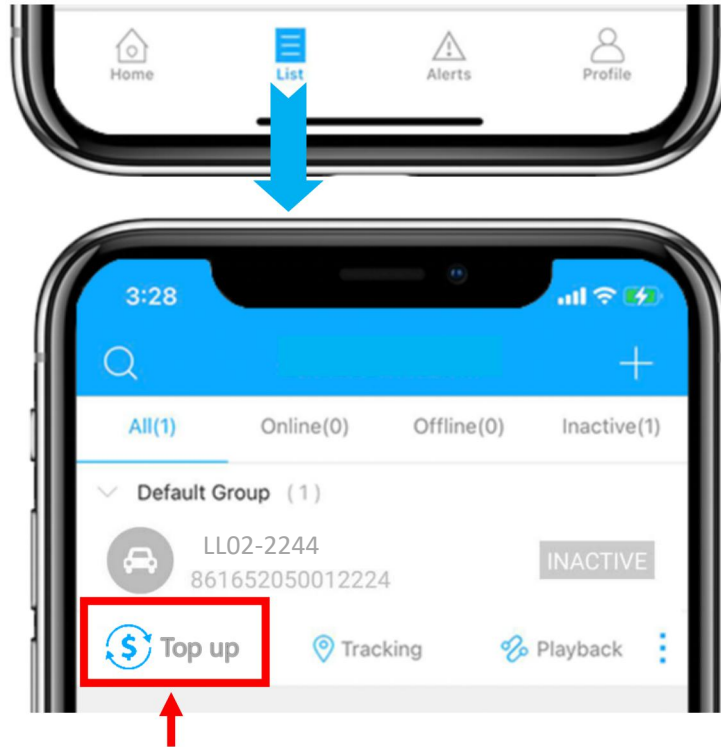


5. You can always come back and edit in the **'Detail'** Page later.



Top up

1. Go to 'List', you will see the device you just bind.
2. Click the 'Top-up' icon or go to <https://plan.Incoon.com/>



3. Check the IMEI is matching the IMEI on the back of the package and confirm to top up.
4. Choose a plan and finish the payment.
5. After the recharge is successful, **please restart the device.**

Note: If there is no Top-up icon, get more payment option on <https://plan.Incoon.com/>
Or <https://Incoon.com/plan>

Install the Magnetic Base

Align the magnetic base hole with the tamper detector on the back of LL02. Put the base over the device.



- Insert the magnetic base from the side with tamper detector.
- Push in to make the base parallel to the device, and then push it back to lock in.

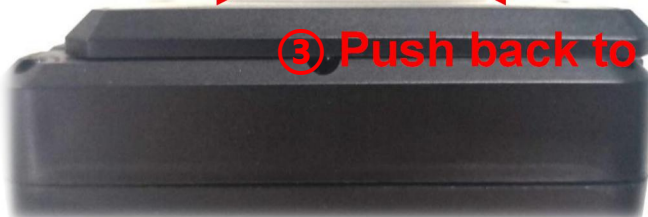
① Tamper Detector



② Push into the end

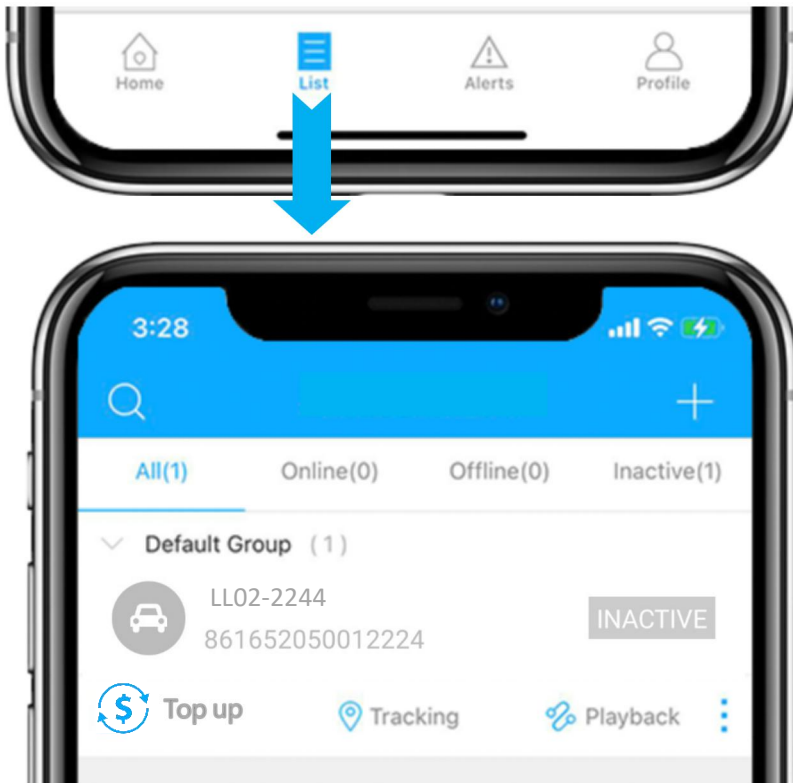


③ Push back to lock in



Ensure Device Online

1. Go to 'List', you will see the VL04 you just bind.
2. You can tell the status of the device via the color of the icons.
3. When the icons displayed in **green** or **orange** or **red**, it means the device is **online**.



Status Indicator

ONLINE

IDLING

STOPPED

INACTIVE

OFFLINE

Device Inactive

- Top up is required before activating. If you have just topped up, please try restarting the device.
- Contact customer service.

Device Offline

- Check the [LED indicators](#) to find reasons.
- Check if your subscription is expired.


Troubleshooting

LED Indicators

LED	Status	Meaning
Red	Always On	Charging
	OFF	No battery or battery failure
	Moderate Flicker(1s on, 3s off)	Fully charged
	Flicker Quickly (0.3s on, 0.3s off)	Battery Low
	Flicker Slowly(0.1s on; 3s off)	Normally working
Blue	Flicker Quickly (0.3s on, 0.3s off)	Searching GPS
	Flicker Slowly(1s on; 3s off)	GPS connected successfully
	OFF	GPS is on sleep mode or not active
Green	Always On	Calling
	Flicker Quickly (0.3s on, 0.3s off)	GSM Initialization
	Flicker Slowly(0.1s on; 3s off)	GPRS online
	Moderate Flicker(1s on; 3s off)	GPRS connected successfully
	OFF	No GSM signal

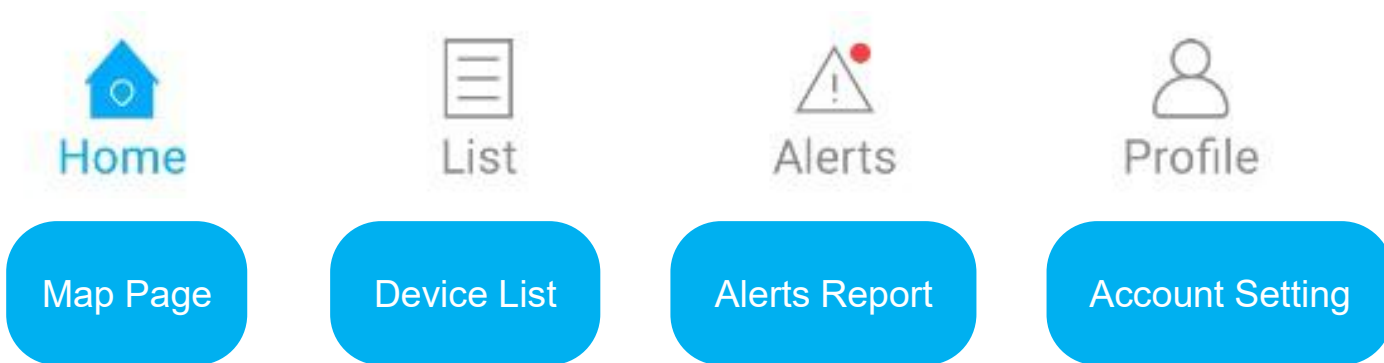
* Describing the LED status when contacting us will help locate the problem.

Get Help


- Live chat with us by clicking the service icon 
- Email: support@Incoon.com
- Messenger us on Facebook: m.me/Incoon
- WhatsApp: +86 133 6051 3006
- Check the FAQ Library on website: Incoon.com/FAQ

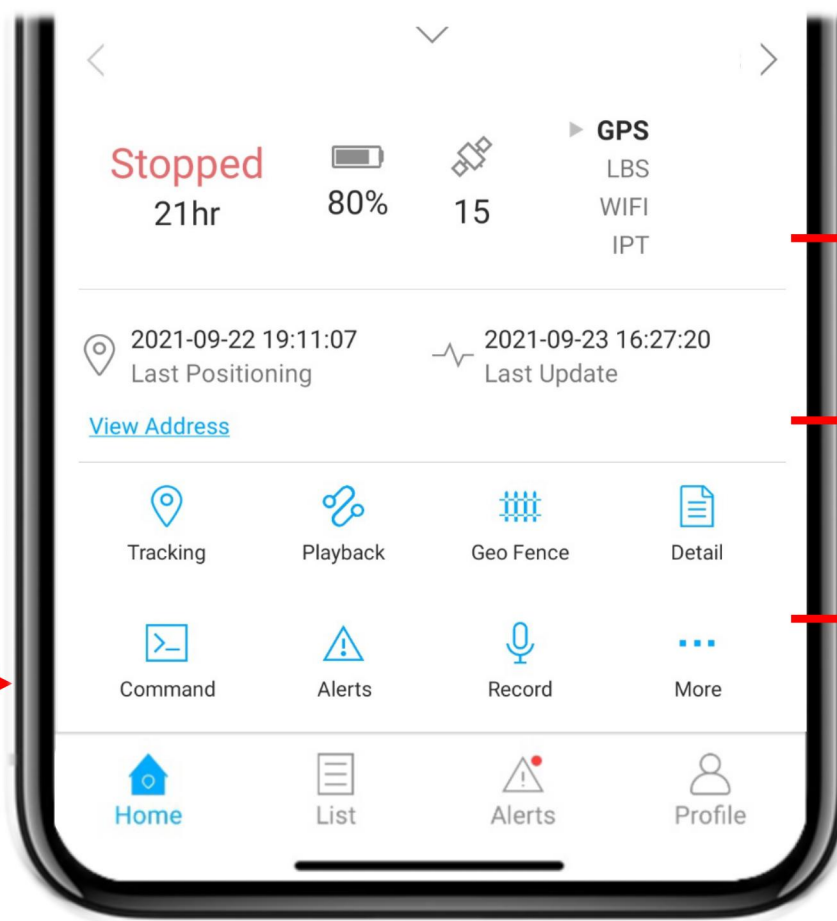
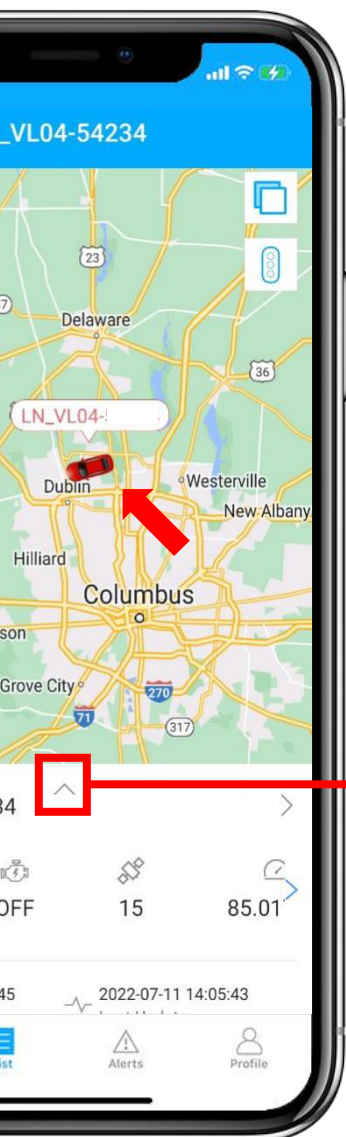
App Instruction

● Bottom Menu



● Console Menu

1. Tapping the icon to check the device.
2. Tapping the  button to expand the menu.



Device Status

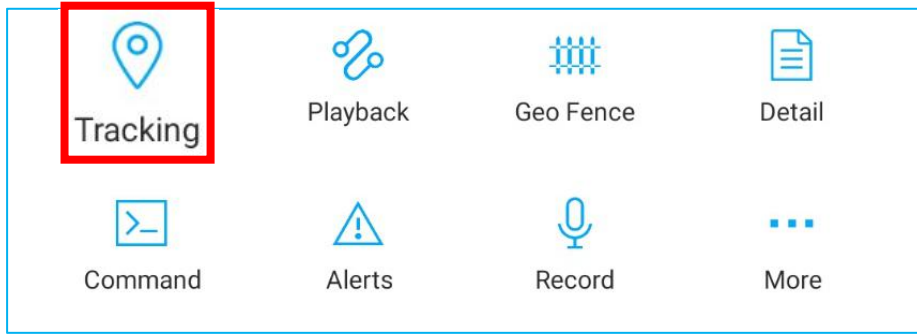
Last Location

Console Menu

Note:

If there is no map display, please install Google Maps app.

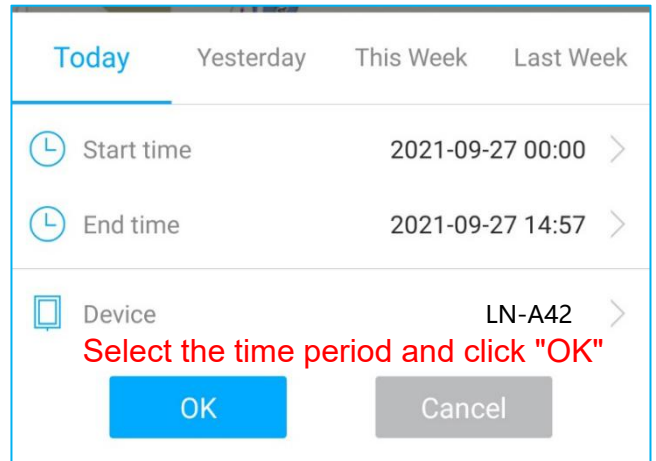
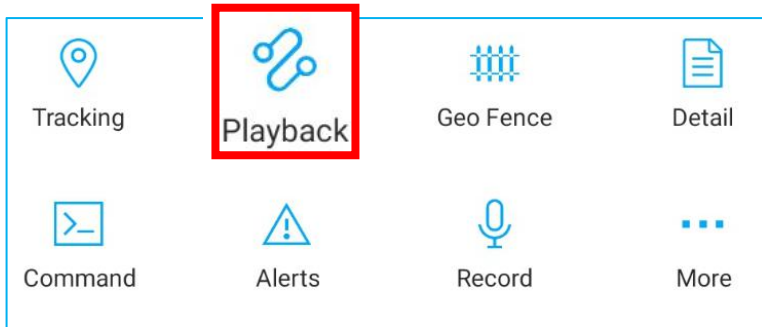
Real Time Tracking



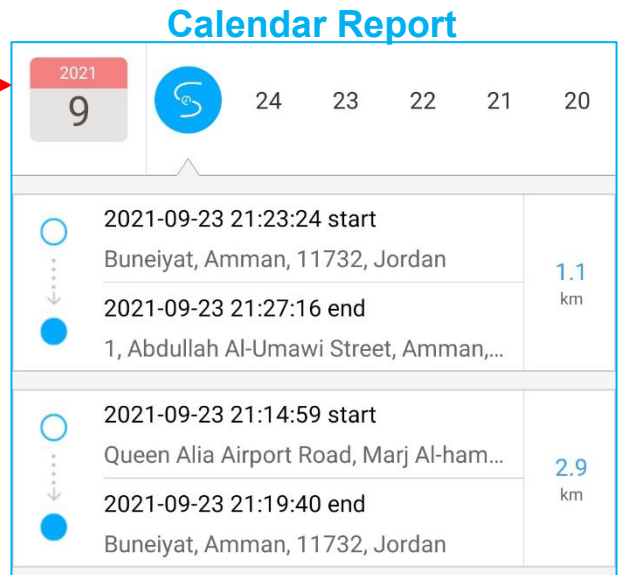
- Tapping on 'Tracking' to enter tracking page.



History Playback



● Click 'Playback' to search the historical trips.



Play & Pause

Speed up

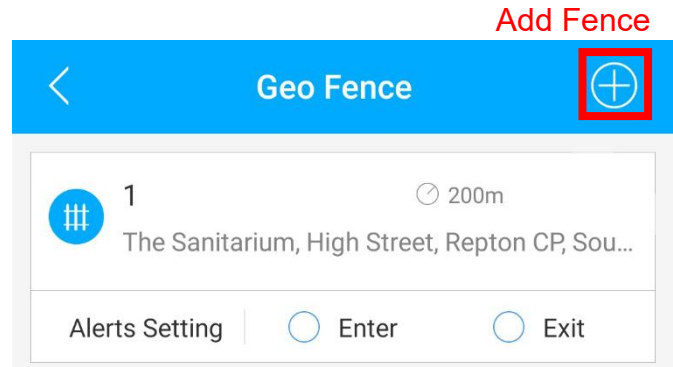
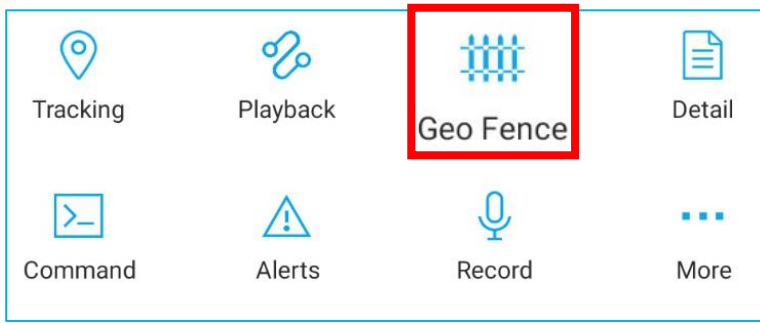
Slow

Hide & Show the line

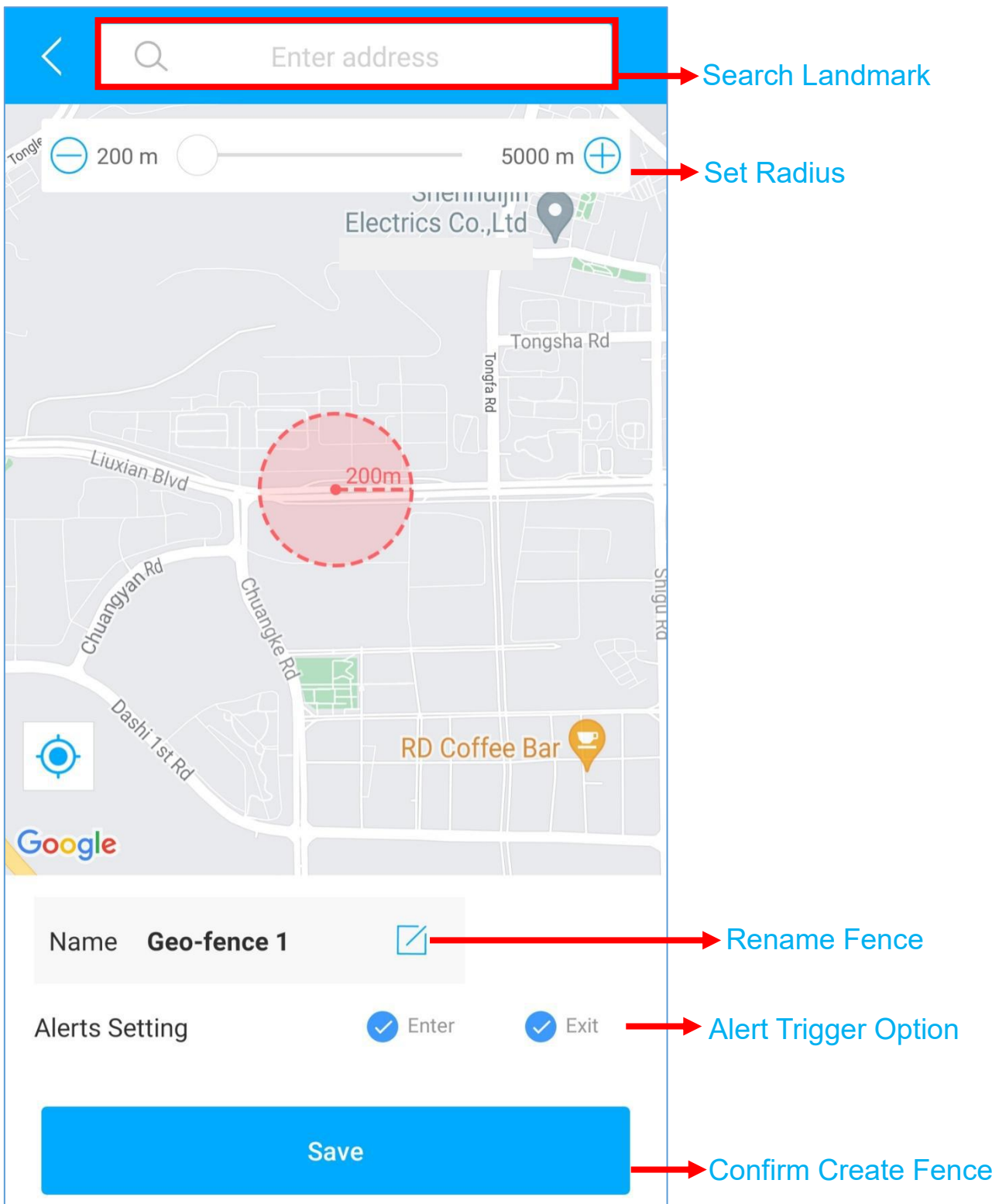
Hide

Choose another period


Geo Fence



● Click 'Geo Fence' to manage your customized fences.



Alert Setting

- a. Find your device in the list page, click on the  icon.
 - b. Go to 'Command' page to set alerts based on different situations.
 - c. Explore more setting options to design your own tracking style.
- these commands can only be affected when devices are online.
 - If you are confused about these settings, please feel free to [contact us](#).

FAQ

Q: There is no device on the map, only a blue dot shows the location of my phone.


A: 1. Make sure the device is **fully charged** and **powered on**;
2. Make sure you have a **valid subscription plan**;
3. Check the "**List**" page to make sure the **device is online**;
*(The icon in red, orange or green means it is online)
4. Bring the device to an open sky, so that the device can **obtain better GPS signals**.

Q: Can't receive any push notifications after the alarm is triggered

A: Check whether the "**Alert**" page has corresponding **alarm records**.

- **If yes:** please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.


- **if no:** 1. Please check the **online status** and **network status** of the device.

2. Please click the  button in the upper right corner and make sure you **don't filter out** any alarms.

3. Please try to check and **setup the alert again**.

Q: The device disappeared from the "List" page.

A: please click the **logout** button in the upper right corner of the Profile, and try to **log in again**.

*If you have any other questions, click the  icon to get technical support.